User Guide
How to download ACRA – OA File

Step 1: Locate your ACRA File

Open ACRA file in your device.

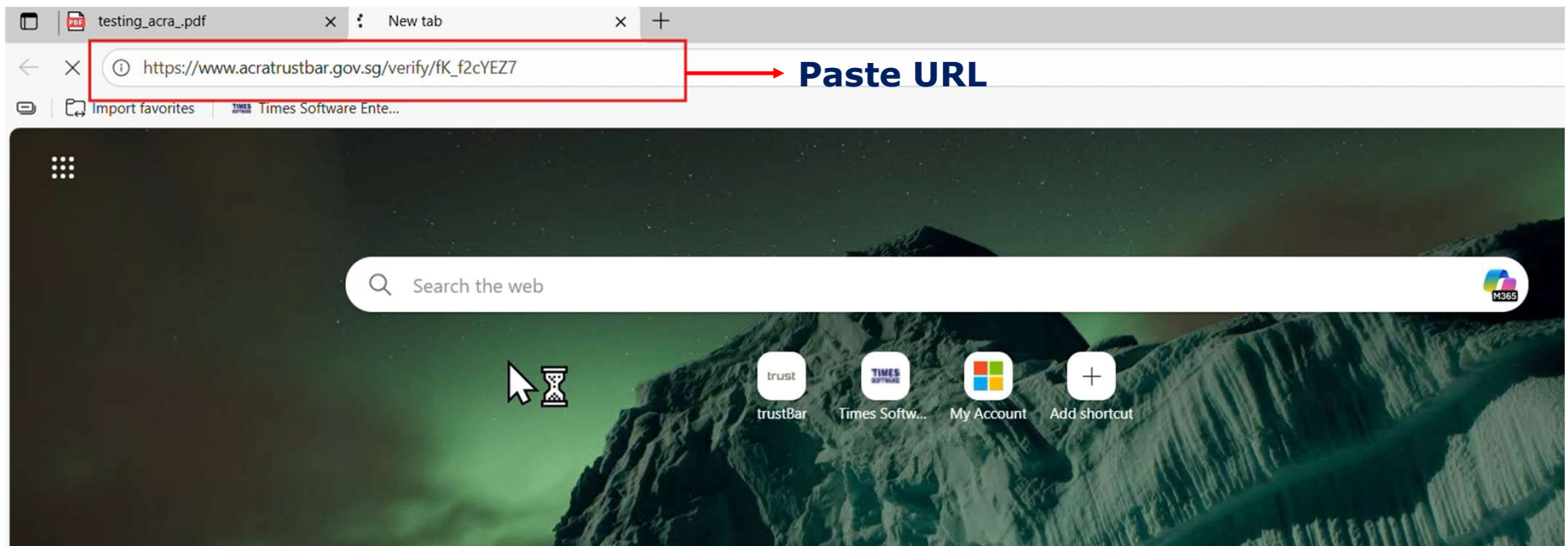# Step 2: Locate the QR code found in the ACRA file

Scroll to the middle of the page until the QR code is visible.

Step 3: Copy the URL linked to the QR code
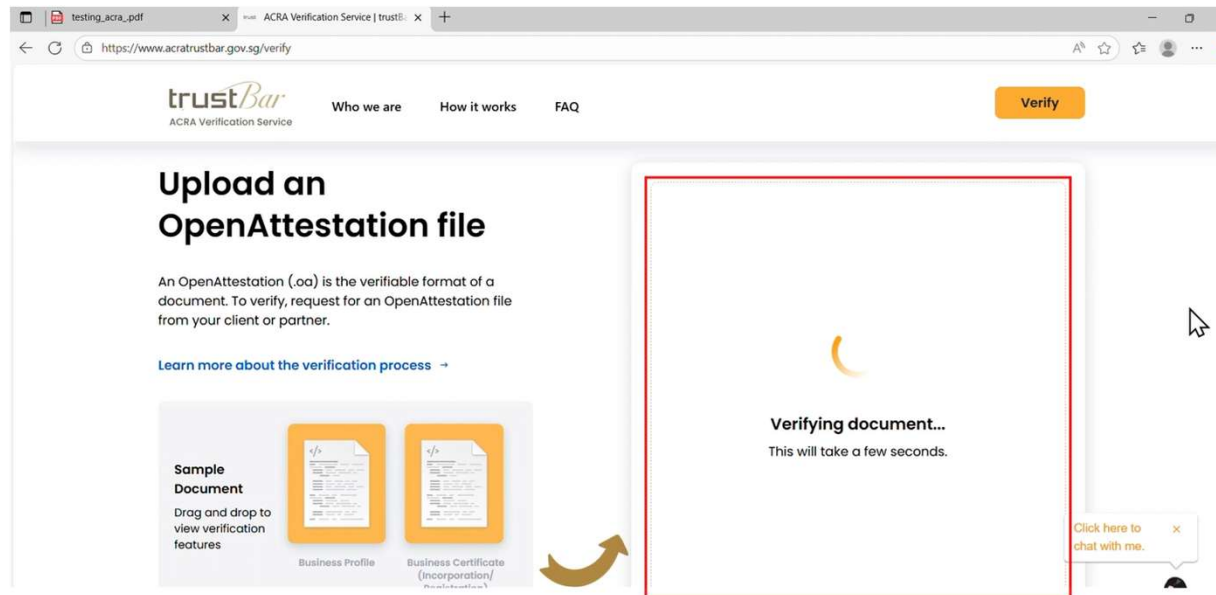

Copy URL

Step 4: Paste the URL into the browser
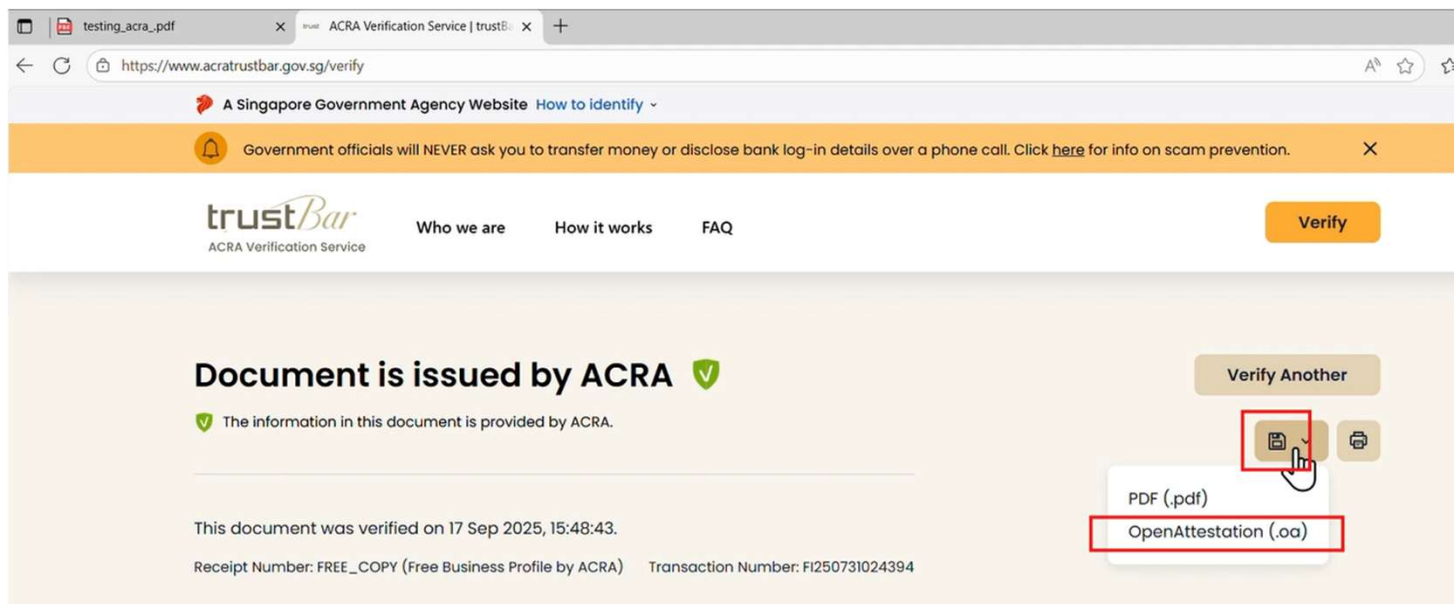

Paste URL

Step 5: ACRA trustBar webpage

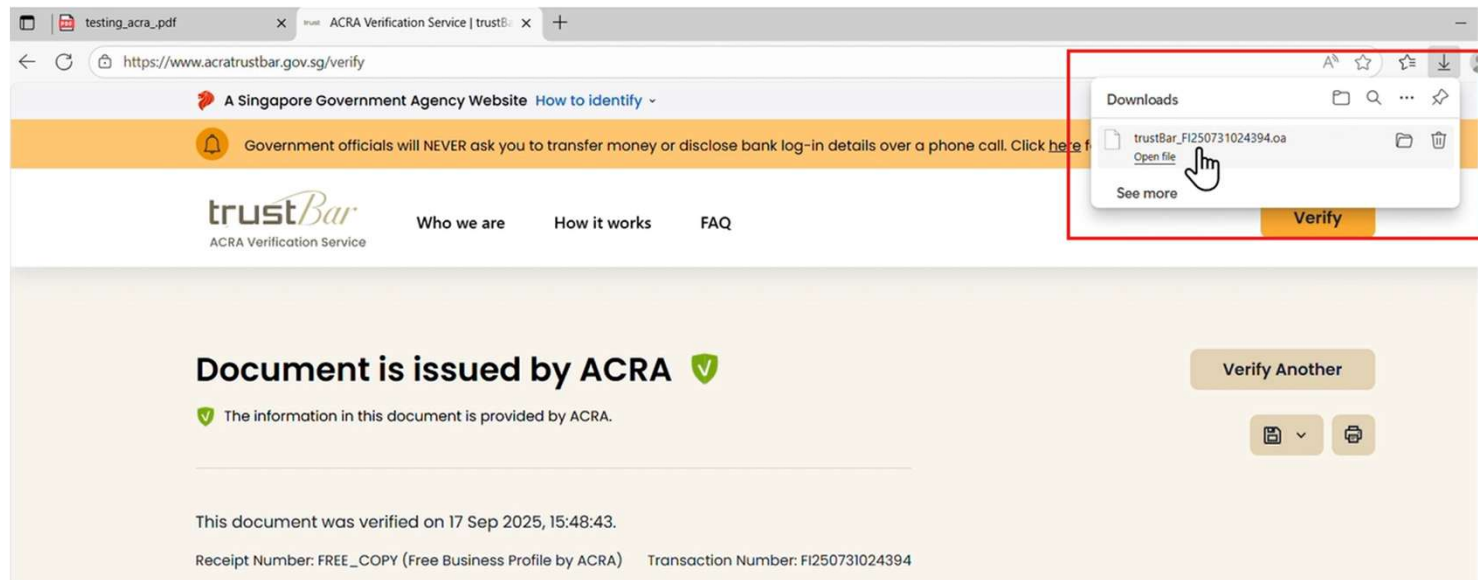The URL will open up ACRA trustBar webpage.

The system will automatically perform a brief verification process.

Step 6: Download OA File

Upon verification is completed, click on the **save button** to **download OA file**.

Step 7: Save OA File

Save the OA file to your device.